

UPDATED REFUND POLICY 2023

FCDOA

About Payments

Goods: if any goods supplied by us are defective, damaged or not as ordered, we will provide a full refund on return of the goods.

Events: the full cost of booking any event will normally be refunded on cancellation up to one month before the event or up to the point where we incur expenditure on your behalf for reservations, whichever is the earlier.